

### How do I join?

All you need to do is fill in your login details and send an e-mail containing a confirmation link. Once you have confirmed the e-mail, you will immediately have access to the entire inquiry database of the international EXTRA SERVICES network. You can then add billing or other up-to-date contact information to the database.

### Do I need a trade certificate or other authorisation?

Anyone can register without a trade certificate or other authorisation. Registration in the enquiry database is intended for anyone who wants to see how the EXTRA SERVICES international franchise network works and possibly start a fully-fledged FRANCHISE business. Non-franchisees should remember that they must comply with the laws of the country where they offer their services.

### What is the START PARTNER plan?

The START PARTNER plan is intended for anyone who wants to register for free, whether they have a business licence or not. He can download any request from the client at any time, agree with him on its implementation, and provide his services. Reservations of enquiries are charged to START PARTNER at list prices, including VAT. Reservations of inquiries are paid through a rechargeable Wallet. Each enquiry is unique and will not be given to anyone else. All services' revenues remain solely with the START PARTNER, and the entire transaction is directly between the customer and the START PARTNER. The PARTNER is always required to comply with the country's legal code in which the service is provided.

### What is the EXTRA PARTNER tariff?

The EXTRA PARTNER plan is intended for those with a Company Reg. No. and a trade licence. They can register free of charge and pay at any time for a single request that they choose and book themselves, or for an entry fee at the list price, in which they have already prepaid ten requests that they can book at any time, agree on their implementation with their clients and provide them with their services. Each request is unique and will not be given to anyone else. All revenues for the services provided belong exclusively to the EXTRA PARTNER.

### What is the EXTRA FRANCHISANT tariff?

The EXTRA FRANCHISANT plan is designed for sole traders, entrepreneurs, companies, and legal entities with a trade licence who are already in business and want to run their business to the fullest with unlimited opportunities in the EXTRA SERVICES international franchise network. Every EXTRA FRANCHISANT is required to undergo extensive professional training. They are then fully equipped to run their chosen business, and all enquiries they book are free of charge at their chosen location for five years. In addition, the EXTRA FRANCHISANT has access to public procurements and orders from the company's regular customers.

### What is the MASTER FRANCHISANT plan?

The MASTER FRANCHISANT plan is designed for large companies or investors who wish to operate the entire international EXTRA SERVICES franchise network in the chosen country. The tariff allows you to control the whole database of inquiries, sell inquiries, obtain PARTNER and FRANCHISE licences and receive all income from the entire EXTRA SERVICES system in the chosen country for 20 years.

### Do I have to pay anything out of my earnings?

No. Whatever you agree with the client and they pay you stays with you and you alone. You pay us nothing. And the next time, the client can call you directly. You get your client.

### What do I pay for?

You only pay for booking the inquiry that the CLIENT has made, which is included in the database and that you select and book yourself. Each inquiry is unique; when you book it, it is yours and yours alone. If you never download a request, you pay nothing. Registration is unlimited, and you pay nothing to maintain, display and manage your profile in the form of a business card.

### How do I top up my Wallet?

You can top-up your Wallet using the most popular payment gateway, GoPay, or a traditional bank transfer. You will automatically receive a tax receipt for each transaction. The first deposit will be increased by 100% of the amount of the payment received for each newly registered PARTNER.

### What are the benefits of registering with you?

International reach across the EU. Payments are made only for unique inquiries, which only one provider can get at a time and not 100 others fighting for. All income for work done stays with the provider. Instant connection between CLIENT and PROVIDER. All agreements and arrangements are between the two parties. Everything is agreed upon directly (date, time, amount of work, price, etc.), and there is no go-between to complicate your arrangements.

### How do I find out about new inquiries?

START PARTNERS and EXTRA PARTNERS receive hourly e-mail notifications of new inquiries in their location. FRANCHISANTS are notified of these new requests by instant SMS. You should proactively check for new inquiries and review them regularly to prevent someone else from downloading the inquiry faster.

### How do I contact the CUSTOMER of the inquiry?

After booking each inquiry, you can immediately see all the customer's contact details and contact them directly. At the same time, each time you book an inquiry, an instant SMS is sent directly to the customer with information about who booked their enquiry and who will be calling them.

### How much can I charge for my work?

Each service has a precise price list for hourly work for different services in different countries. You can always offer your services for no more than these prices. It is essential that you familiarise yourself with the price lists:

- [Moving Services Price List](#)
- [Removal Services Price List](#)
- [Cleaning Services Price List](#)
- [Craftsmen Services Price List](#)

Can I book inquiries from other regions or places?

You can book any available request from any location and state where the booking inquiry is displayed.

Do I have to pay for an inquiry even if I don't do it?

Yes, you do. Everyone has to pay for a booked request, even if it is not taken. We cannot control this, just as we cannot influence whether you will communicate properly with the CLIENT, whether you will agree on a price, whether you will meet their deadline, whether the CLIENT will be comfortable with your approach, whether you will have the same ideas, etc. We will provide a unique brief, but we cannot provide more. After that, it's up to you and the CLIENT.